SAFERIDE Motorcycle Training Terms & Conditions

PAYMENTS

Payment in full must be made prior to confirmation of training. A £200 deposit must be paid prior to confirmation of training for A1/A2/DAS courses.

CANCELLATION POLICY

Customers must arrive on time for their course; late arrivals will be excluded from the course and re-booking will be subject to an additional fee.

If the customer fails to arrive on the day of training without notice, payment will be retained by SAFERIDE Motorcycle Training and re-booking will be subject to an additional fee.

If SAFERIDE Motorcycle Training cancels your course or any part thereof, you will be offered an alternative date or an appropriate refund.
If weather conditions are such that SAFERIDE Motorcycle Training must stop the course, your training will be re-scheduled.
SAFERIDE Motorcycle Training will not be held responsible for or offer any compensation for travel costs if your training is cancelled.
If SAFERIDE Motorcycle Training must cancel any course as a result of the customer becoming a danger to themselves or to the public, no refund will be made. In this instance the customer will need to re-book and pay in full to complete the course.
Payment for a course that is cancelled or postponed will be held for a maximum of 6 months from the original booking date. Refunds will not be given after this date.

CBT/NRC/OTHER

Cancellations made with 24 hours' notice will be refunded in full.
Cancellations made with less than 24 hours' notice are non-refundable and re-booking will be subject to an additional fee**.**
Customers are required to sign a separate declaration for "on road" training element E, once element A-D are complete. Training fees (in full) will be forfeited if the declaration is not signed or, if the instructor decides the trainee is not competent and safe to ride on the road.

A1/A2/DAS

Cancellations made with 14 working days' notice will be refunded in full.
Deposits will be retained by SAFERIDE Motorcycle Training for cancellations made with less than 14 working days' notice if the course cannot be re-allocated to another student.
SAFERIDE Motorcycle Training cannot be held responsible for any Driving Standards Agency (DSA) test cancellations or failures.

DAMAGE OR LOSS TO EQUIPMENT & INSURANCE

All bikes/scooters are insured with a fully comprehensive insurance policy provided through SAFERIDE Motorcycle Training.

SAFERIDE Motorcycle Training do NOT provide insurance to cover illness/personal injury or unplanned course cancellation and advise customers to make their own arrangements in relation to the above matter if they feel it necessary.
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Customers must agree, whilst training on any 50cc moped, 125cc scooter or 125cc motorcycle provided, to a compulsory excess of the first £500 for any loss or damage to machines or equipment caused during training sessions.

Customers must agree, whilst training on any motorcycle larger than 125cc provided, to a compulsory excess of the first £1200 for any loss or damage to machines or equipment caused during training sessions.

A full price list of damaged or lost items is available on request. A signed declaration and debit/credit card number will be required before the course starts to cover any damage caused during training.

If any student fails to follow the instructions given whilst training resulting in any incident or accident where the student has become separated from the instructor, the insurance policy may be invalidated, and the student will be liable for ALL COSTS in the full recovery & repair of the vehicle.

PRE READING

IT IS ESSENTIAL THAT THE CUSTOMER READS AND UNDERSTANDS THE HIGHWAY CODE BEFORE ATTENDING MOTORCYCLE TRAINING

DOCUMENTATION:

The following are Driving & Vehicle Standards Agency (DVSA) regulations and must be adhered to at all times on all courses:

It is the customer's responsibility to ensure that all necessary & relevant documentation is valid and remains in their possession throughout their training i.e. a valid UK provisional driving license with category A, AM or P (either plastic photo card or passport with older style paper licence)
Machine documentation if own machine is being used – valid insurance certificate, MOT and valid road tax with L plates if required.
Machine must be to current road traffic and construction and use specification.

If the customer does not provide the necessary documentation or meet the eyesight check requirements (ability to read a vehicle registration number plate at 20.5 meters or 67ft) with or without optical aids, the course fee will be forfeited, and training will not commence.

CLOTHING
It is the customer's responsibility to wear suitable, sturdy clothing when undertaking motorcycle training **(sturdy footwear covering the ankle and sturdy trousers, i.e. denim or leather with no rips)**. A jacket, helmet, gloves, hi-vis vest & waterproofs will be supplied by SAFERIDE Motorcycle Training. Boots and trousers can be supplied at a small additional cost.

Inappropriate clothing: **steel toe cap boots, trainers, canvas or office shoes, flip flops, sandals, tracksuit bottoms, shorts.** If a customer arrives wearing inappropriate clothing, SAFERIDE Motorcycle Training reserves the right to cancel training without refund.

SPECIAL NEEDS/MEDICAL CONDITIONS
It is the customer's responsibility to inform SAFERIDE Motorcycle Training of any special needs at the time of booking.
It is the customer's responsibility to inform SAFERIDE Motorcycle Training of any medical conditions at the time of booking, failure to do so may result in cancellation of training without refund.
A separate medical consent form must be completed.

ALCOHOL & DRUGS
If in the opinion of SAFERIDE Motorcycle Training the customer is considered to be under the influence of alcohol or drugs (whether prescribed or not) SAFERIDE Motorcycle Training reserve the right to cancel training without refund of payment.

TIREDNESS & FATIGUE
It is the customer's responsibility to ensure they are capable of remaining awake & alert throughout the training. It is not advised to participate in motorcycle training if they have not slept the night before.
If in the opinion of SAFERIDE Motorcycle Training the customer is considered to be too tired due to lack of sleep or any other reason they reserve the right to postpone or cancel training.

TRAINING STANDARDS
All training is provided at the discretion of the school, SAFERIDE Motorcycle Training reserves the right to decline training.
SAFERIDE Motorcycle Training will where possible match customers with equal skills, but this is not guaranteed.
SAFERIDE Motorcycle Training will where possible keep the customer on the same machine throughout their training course, but this is not guaranteed.

SAFERIDE Motorcycle Training operate a zero-tolerance policy on threatening or abusive behaviour in our workplace. We reserve the right to terminate the course without refund if subject to this type of behaviour. Any instance of this type of behaviour will be reported to the appropriate authorities.

The undersigned agrees to the terms and conditions above:

Parent/Guardian signature (under 18): _____ **Student signature (over 18):** _____

Date:

MEDICAL HISTORY & CONSENT FORM

Name	Date of Birth
Address	Email
Contact Number	Emergency Contact

Please check if any of the following could affect your ability to ride:

- Asthma
- Heart Disease
- Diabetes
- Epilepsy
- Missing limbs/fingers/toes
- High Blood Pressure
- ADHD
- Autism
- Dyspraxia
- Other

- Are you or could you be pregnant? **Yes** **No**
- Are you taking medication that could affect your ability to ride? **Yes** **No**
- Do you use an inhaler or carry an Epipen? **Yes** **No**

Additional Information:

I have completed this form to the best of my ability and knowledge and grant permission for emergency medical treatment or medication to be administered to me by on site first aiders or qualified medical responders in the event of an accident:

Yes

Signed: